

Remittance Application Form

Please fill in the form in BLOCK LETTERS. All account holders must sign in case of joint operating instructions.
Charges are applicable as per the Bank's latest Tariff Guide.

Application Date

Applicant Details

Debit Account Number/IBAN

Account Name/Title

Address

Contact Number

Email Address

Currency

SCR	<input type="checkbox"/>	USD	<input type="checkbox"/>	EUR	<input type="checkbox"/>	GBP	<input type="checkbox"/>	ZAR	<input type="checkbox"/>	AED	<input type="checkbox"/>	INR	<input type="checkbox"/>
MUR	<input type="checkbox"/>	CHF	<input type="checkbox"/>	HKD	<input type="checkbox"/>	JPY	<input type="checkbox"/>	SGD	<input type="checkbox"/>	CNY	<input type="checkbox"/>	Others:	<input type="text"/>

Amount

Amount in Words

Mode of Transfer ☐ Internal ☐ Domestic ☐ International

Beneficiary Details

Account Number/IBAN

Account Name/Title

Address:

Beneficiary Bank Details

Beneficiary Bank Name & Address

Beneficiary Bank Swift Code/BIC

Beneficiary Bank Sort & Branch Code (If Applicable)

Intermediary Bank (If Applicable)

Intermediary Bank Swift Code (If Applicable)

Purpose of Payment

Charges ☐ BEN ☐ SHA ☐ OUR

OUR: Local and Overseas charges are borne by the applicant (NB: Depending on currency transferred and intermediary banks involved, there may be additional charges incurred of which same shall be debited to your account).

SHA: Local bank charges are borne by the applicant and overseas bank charges are borne by the beneficiary.

BEN: Local and overseas bank charges are borne by the beneficiary (same shall be deducted from the transferred amount).

Terms and Conditions

1. I/We acknowledge that the processing of these instructions depends on two conditions: sufficient funds being available in the account at the time of processing and the absence of any legal barriers, including Anti-Money Laundering and Counter-Financing of Terrorism laws. I/We agree that Nouvobanq reserves the right to delay, cancel, or refuse processing this remittance application in such cases. I/We understand that such decisions are made solely at the Bank's discretion, and no liability shall be incurred by the Bank in such cases.
2. I/We acknowledge that outward transfer messages are transmitted via SWIFT at my/our own risk, and Nouvobanq and its agents bear no liability or responsibility for any loss or delays arising from the mentioned restrictions.
3. If this transfer is completed but cannot be applied due to circumstances beyond the Bank's control, I/we may only claim a refund in the currency of the debited account, at the buying rate (where applicable) in effect on the refund date, less any applicable charges.
4. It is also understood that a refund will only be issued if Nouvobanq receives confirmed notification from its Agents that the transfer instructions have been cancelled. Any associated fees will be my/our responsibility.
5. I/We acknowledge that the bank draft is payable solely by the issuing bank at the address provided on the draft. If, for reasons beyond Nouvobanq's control, the draft is not paid, I/we may claim only the equivalent amount in currency of the debited account, based on the applicable buying rate on the day the refund is processed, minus any associated fees.
6. The refund process will begin once I/we return the draft and Nouvobanq has confirmation that the draft has not been paid and the initial instructions have been cancelled. I/We understand that fund transfer requests made after the cut-off time will be processed on the following business day.
7. I/We understand and agree that Nouvobanq's liability for any loss or damage arising from errors, omissions, or delays in the execution of this remittance instruction is limited to the amount of the transferred funds, along with any applicable interest. The Bank will not be liable for any indirect, consequential, or incidental damages resulting from delays or errors beyond the control of Nouvobanq.
8. In the event of an error in the transaction, including but not limited to incorrect beneficiary details or unauthorised transfer, I/We agree to notify Nouvobanq immediately. The Bank shall make reasonable efforts to correct the error, but the Bank's liability shall be limited to the amount of the transaction plus any applicable interest. Disputes regarding the transaction will be resolved in accordance with the Bank's dispute resolution procedures, which are available upon request.
9. I/We acknowledge that any remittance instructions received after the daily cut-off time will be processed on the next business day. The current cut-off time for transaction processing is 11am, and I/we accept responsibility for ensuring that the transaction is submitted within the appropriate timeframe.
10. I/We understand that the information provided in this form will be used by Nouvobanq for the processing of this transaction and may be subject to local data protection laws. Nouvobanq shall take all reasonable steps to safeguard my/our personal data; however, I/We consent to the collection, storage, and processing of my/our personal data as necessary for the execution of the remittance request.

Declaration

I/We hereby declare that the information provided above is correct and verifiable with all risks and responsibilities on my/our part. I/We hereby authorise you to debit my/our account for the transaction amount including any applicable charges for the execution of the request and I/We also confirm having read, understood and accepted the terms and conditions.

Applicant Signature(s):